

Rules driven processing with frictionless transactions.

The Diamond Platform was built with rules-driven underwriting, billing, and claims in mind. Diamond automates routine tasks so you can focus on exceptions.

Diamond is more than a back-office transaction engine. Diamond allows data to flow in and out via public facing APIs that enable frictionless transactions between the insurers, agents, and policyholders.

Our Product Strategy



Continuous product enhancements with no interruptions

We release product updates every other month, enabling our clients to take advantage of product or technology enhancements without interruption to their business.

Seamless partner integrations

Complementary functionality is easily available through our partner collaborative via our open API model. We rapidly extend and broaden our core systems' capabilities by incorporating new third-party data sets from the likes of insuretech start-ups as well as emerging technologies.

Guidance from the best

Our team of experts works closely with many of the leading industry analysts, including Gartner, Novarica, and Strategy Meets Action, to help triangulate our road-map, views, and action plans.

Deliver the experience your customers expect in today's digital world.

Insuresoft's Diamond Platform allows insurers to innovate freely with products and services across multiple distribution and engagement channels — including all policy, billing, and claims interactions.

Our Core System



Policy Administration

Provide an enhanced customer experience by easily creating rating and underwriting rules based on the role of each user. The Diamond System offers an industry leading, web-based Policy Administration solution that supports all Personal and Commercial lines of business and can be extended to agents and policyholders.



Billing Administration

Offer policyholders and agents flexible billing plans and payment options that can be configured to maximize equity cancellations and the collection of fees. The Diamond System offers an industry leading, web-based Diamond Billing solution that supports billing requirements in all fifty states.



Claims Administration

Empower claims professionals to handle claims quickly and efficiently with Diamond Claims. Diamond Claims is a web-based application with a user-friendly workflow, fully integrated coverage verification, and numerous third-party interfaces to help close claims faster and enhance customer service.



Configuration Tool (Composer)

Compose your products to the tune that fits your company's style. Diamond Composer puts configuration at your fingertips. You can quickly modify rates, rules, and forms and deploy them on your schedule from the cloud.

About Insuresoft

Insuresoft is a privately held independent software vendor with offices in University Park, IL and Tuscaloosa, AL. Insuresoft's flagship product, Diamond, is a digital insurance platform comprised of policy, billing, claims and analytics modules that are utilized by property and casualty insurers. The platform processes all personal and commercial lines of business across all 50 states. Insuresoft's clients span the continuum from start-up MGAs to some of the largest carriers and brokers in the United States.

