



Diamond Implementation

We know insurance, and you know your business.

That's a powerful combination when partnered with our proven methodology, based on Agile principles, to implement your Diamond system. Whether it's maximizing workflows, implementing automated processes, or helping you increase your productivity, our team of experts is right for the job.

100% Implementation Success Rate

Our method of providing the essential services our clients require to successfully implement their systems has a 100 percent success rate since our inception. In a complex, ever-evolving world, you need a partner that has the ability to meet you where you are and help take you where you want to go.

"Insuresoft's implementation process was as close to perfection as you can get. Their team is empowered, knowledgeable, and committed to getting us live in all 50 states. They met every deadline and delivered as promised. I've been incredibly impressed and would highly recommend their software and services."

*Rusty Sproat
Founder and CEO
Figo Pet Insurance*



Planning:

We investigate every aspect of every one of your lines of business — processes, procedures, and transactions. We gather specifications, define data, and determine the functionality required to achieve your operational objectives. We identify the scope of your first sprint, review the testing plans and conversion approach, and assign roles to the teams to prepare for the business transformation.

Configuration:

In this step, we configure the policy, billing and claims components based on your requirements and how you do business. We create your specific rating structure, underwriting rules, and forms in preparation for testing and delivery. This process is assisted by accelerators that include sample backlog, sprint scoping, test automation, end user training, and UAT plans.

Acceptance:

We perform thorough user acceptance testing (UAT) on every Diamond System component. Once installed in

your environment, we run test cases and scripts to support smoke and war-board testing; to find defects, if any; and to accommodate changes that may not have been identified in the initial specifications process. Our analysts participate in every step of the testing. During delivery and final installation, they provide all of the administrative support required to ask and answer questions. And they work with our deployment team to configure the system. The process continues until you're ready for production, with interface connectivity set up and agents, users, and authorities ready to go.

Go-Live:

We establish an initial delivery date as early in the implementation process as possible to allow you to begin familiarizing yourself with the system. One or more subsequent deliveries are made before we come onsite to perform in-depth system training and ensure you're ready to complete UAT. Once you give the go-ahead, the system goes to production.

For more information on Insuresoft call (866) 299-1314, email sales@insuresoft.com, or visit www.insuresoft.com.

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