



Diamond Policy Administration

There are other policy admin systems out there. But there's only one Diamond.

Diamond Policy enables personal and commercial lines insurers to improve their underwriting and other policy processes with comprehensive out-of-the-box functionality, flexible configuration, third-party integration tools, and flexible workflows.

Policy Administration for Insurers of All Sizes

In production for more than 20 years, Diamond Policy is feature-rich, having incorporated technology enhancements that continue to make it flexible, configurable, intuitive, and easy to implement for any size insurer.

"Lighthouse needed an integrated solution to run all aspects of policy processing, underwriting, billing, and claims processing. Our decision was easy, Insuresoft has a proven track record with [insurers] utilizing the Diamond System."

*David Mirza
President
Lighthouse Insurance*



Diamond's tool kit enables the translation of business rules into product development, making the process smooth and efficient. Once a product is developed, creating new products for different states or coverage lines is even faster because Diamond saves product elements as reusable inventory, including business and underwriting rules, rates, and forms. With that reusability, underwriters don't have to look at every policy before binding it, since the system automates the management of the risk and then flags only the exceptions for review. Batch processing is also automated. And the Diamond database contains every aspect of out-of-sequence processing you might need.

Ease of Information

Diamond Policy enables flexible distribution options that let agents and policyholders interact with the system in the ways they see fit: to rate, quote, and bind policies; to inquire about the status of a policy; to make payments; to print ID cards, declarations, and other documents; to link policies with their accounts; to submit FNOLs; to upload accident or property damage images; and to update policy information online. From portals to specific mobile apps for iOS, Android, and Windows — installed natively on each of the different devices — you can accomplish what you need to, whenever and from wherever you need to.

Reports are built in that show daily and monthly premiums, data, in-force policy lists, and coverage-related information, just to name a few. In addition, Diamond integrates with third-party data sources for everything from stat reporting, VIN lookup, credit reporting, and lienholder notification to Current Carrier, MVR, Property Protection Class lookups, and much more. We continue to add integrations to ensure underwriters have the best risk-assessment tools at their disposal.

Our Experience Shows

After more than 20 years of refining Diamond Policy, we're able to offer you a policy administration system that allows you to:

- Support and improve the entire policy lifecycle
- Store complete policy histories at the customer level
- Automate out-of-sequence endorsement processing in one transaction
- Adapt to any user-specific configuration
- Process an unlimited number of transactions
- Define workflows, validations, and rules with an intuitive rules engine
- Lower total cost of ownership
- Increase speed to market
- Improve the satisfaction of agents and policyholders
- Process personal and commercial lines on a single platform.

For more information on Insuresoft call (866) 299-1314, email sales@insuresoft.com, or visit www.insuresoft.com.



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